



Bridal Beauty by Natalie West

Terms and Conditions

I am:

Natalie West trading as Bridal Beauty by Natalie West, Fareham, Hampshire.

1. Definitions

In this agreement:

"The Assignment" means the project of work, goods and services set out in the proposal.

"The Event" means the event where the Assignment is to be delivered by Bridal Beauty by Natalie West.

2. Price and payment

2.1 Price for the Assignment is set out in the quotation. No VAT is charged.

- 2.1.1 Prices are charged per person, any additional services for additional clientele will incur further fees.
- 2.1.2 Advice and consultation regarding skincare, makeup, advice, and delivery of service are all included in the total cost.
- 2.1.3 The final cost issued in the invoice excludes travel expenses (50p per mile unless within 15 miles).



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2.2 A **deposit** of £50.00 or 10% of the final cost (whichever is greater) shall be paid upon entering an agreement. The deposit is to secure the date for delivery of service and preparation time leading up to.

2.3 The deposit and final cost are the exact fees of the service provided by the HMUA. The client shall pay the remaining balance (final cost less the deposit) at latest 2 weeks before the event.

3. Cancellations and Deposit

3.1 If the HMUA cancels the assignment, all fees paid at the time of cancellation will be repaid to the client within 14 days of cancellation, no further compensation will be payable to the Client by the HMUA arising from such cancellation.

3.2 Client Cancellation

3.2.1 If the Client cancels the assignment within 14 days of entering into this agreement, then the Deposit shall be repaid to the Client in full.

3.2.2 If the Client seeks to cancel this Assignment 14 days after entering into this agreement, but more than 14 days before the Event, then the Deposit shall be forfeited, any expenses incurred as at the date of cancellation must be paid by the Client, and those paid shall also be non-refundable. No further sums will be due from the Client to the HMUA.

3.2.3 If the Client cancels this Assignment within 14 days of the Event, then all fees must be paid in full, plus any other incurred expenses as at the date of cancellation shall be due to the HMUA.

4. The Assignment

4.1 The HMUA reserves the right use images of their work during the Assignment for marketing, promotional, competitive and editorial purposes. If you do not wish to give consent to this use of the work or your image, you must confirm this by email within 14 days of entering into this agreement.

4.2 Trial Sessions

4.2.1 All trial sessions last about 2-3 hours and are held on-site. Mobile trials can be arranged, with travel expenses included at the same rate (50p per mile unless within 15 miles).



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They can be arranged on:

Monday – Friday within the hours of 10:00 and 17:00. (And limited Sundays during off-season).

- 4.2.2 Trials on-site should be attended by the Bride only. No children under 18 years old are allowed to attend the trial.
- 4.2.3 We recommend that Trials are arranged and attended 2-3 months before the Event.



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- 4.3 Date changes to the Event must be submitted in writing and new date is subject to availability. If the new date cannot be accommodated by the HMUA, this will constitute a cancellation and clause 3 will apply.
- 4.4 The final cost issued as stated in the invoice will be honoured with no exceptions if numbers subsequently decrease, there will be no discount. Any increases in services will incur further charges and cannot be guaranteed.
- 4.5 The HMUA reserves the right to refuse services to the Client, or any connected person. If they show symptoms of any infectious/contagious condition. No use of threatening, abusive or inappropriate behaviour will be tolerated and will result in instant cancellation of the Assignment in full.
- 4.6 The HMUA reserves the right to use the additional services and assistance of other HMUA's or hairdressers if it is necessary to deliver the Assignment.

5. Allergies

- 5.1 The HMUA will not be held responsible for any allergies or reactions caused by our goods.
- 5.2 It is the responsibility of Client to make the HMUA fully aware of any sensitivities/allergies/intolerances at the time of booking or at latest 14 days before the Event. The HMUA cannot accept any liability for allergies or reactions where they have not been advised of such risks.

6. General Conditions

- 6.1 Verbal or email instructions by the Client to proceed will constitute an acceptance in full of these Terms and Conditions.
- 6.2 The Fees will be paid after invoice is issued. No VAT is applicable, and no services will be performed until full payment is received.



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- 6.3 The HMUA reserves the right to require some or all the Fees to be paid in advance of the commencement of the services where applicable and agreed in writing. If payment is not made in accordance with the above clauses, the HMUA reserves the right to charge an administration fee of £50 to late payments together with interest at the rate prescribed by the Late Payment of Commercial Debt (Interest) Act 1998 from the date payment was due until the date payment is made.
- 6.4 Each party will keep the confidential information of the other party and any third party confidential and secret.
- 6.5 The HMUA's liability in respect of any loss of good will, loss of business, loss of profits, loss of anticipated savings, loss of use or for any other consequential, special or indirect loss or damage will be NIL.
- 6.6 In respect of any other direct losses (in Contract or Tort) the total liability of the HMUA will not exceed the return of all payments received, and thus the limit of liability shall not exceed the value of the services provided.
- 6.7 These terms and conditions will not exclude or limit liability for death/serious injury caused by the HMUA's negligence.
- 6.8 The services may be terminated if payment of the Fees is not made in accordance with these terms, or if the Client commits a material breach of any of these terms and fails to remedy the breach within 14 days of being notified in writing, or if the Client enters into any form of insolvency arrangement. Upon termination the Client shall immediately pay any outstanding sums to the HMUA.
- 6.9 The HMUA shall not be liable for any breach of contract due to force majeure.
- 6.10 Nothing in these terms are intended to create a partnership or joint venture between the HMUA and the Client, and no party has the right to act as agent for other or to bind the other party in any way.



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6.11 These terms and any dispute arising from them shall be governed by the laws of England and Wales.